

# HO CHI MINH Global Network Operations Center Quang Trung Software City (QTSC)





Site Tour for Student







## **About Us:**

Establishment : Apr, 2013 Current # staffs : 102 members

Fresh Graduate staff : 50%

- + Operation & maintenance of international Network in the world by 24/7/365 basis.
- + Tight cooperation with telecom carriers which lead the enhanced quality for global network.
- + Vietnamese local staff with high IT Skills.

## Careers with us:

## <u>Position:</u> Network Engineer Job requirement:

- + Colleges or University graduation in Telecommunications, Networking.
- + Fluent in English (Listening, Speaking, Reading, Writing).
- + Skills of negotiation, communication, time management and teamwork.
- + Eager to learn and quick learn.
- + Willing to work in Shift. (From 08:00 20:00; From 20:00 08:00)

#### Job description:

- + Network trouble shoot and control network quality.
- + Monitor and control Network Operation in Global (Internet VPN, IPVPN, satellite, submarine)
- + Advance Trouble shooting for Circuit and Network by coordinating with Global Communications companies.
- + Follow up Recovery plan/ Test plan
- + Customer support / Helpdesk

## **Position: Network Operator**

#### Job requirement:

- + Network trouble shoot and control network quality.
- + Colleges or University graduation.
- + Fluent in English (Listening, Speaking, Reading, Writing).
- + Skills of negotiation, communication, time management and teamwork.
- + Eager to learn and quick learn.
- + Willing to work in Shift. (From 08:00 20:00; From 20:00 08:00)

#### Job description:

- + Monitor and control Network Operation in Global (Internet VPN, IPVPN, Satellite, submarine).
- + Negotiate with Global Telecommunications Companies for Trouble shooting.
- + Suggest and follow up to recovery plan.
- + Customer support / Helpdesk.

### **Position: Provisioning Staff**

## Job requirement:

- + Colleges or University graduation.
- + Fluent in Japanese and English.
- + Skills of negotiation, communication, time management and teamwork.
- + Eager to learn and quick learn.
- + Working from Mon Fri (Saturday & Sunday off)

#### **Job description:**

- + Process Order to Telecommunications Companies in Global in English.
- + Manage Sales Order.
- + Support Sales procedure to Sales Department in Japanese.
- + Support testing process of Order.

## Contact us:

**Add:** Floor 5 – QTSC Building 9, Road No.3, Quang Trung Software City (QTSC), Tan Chanh Hiep Ward, District 12, HCMC. **Tel:** 08 3714 5151 – Ext.102 (HR Department)

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